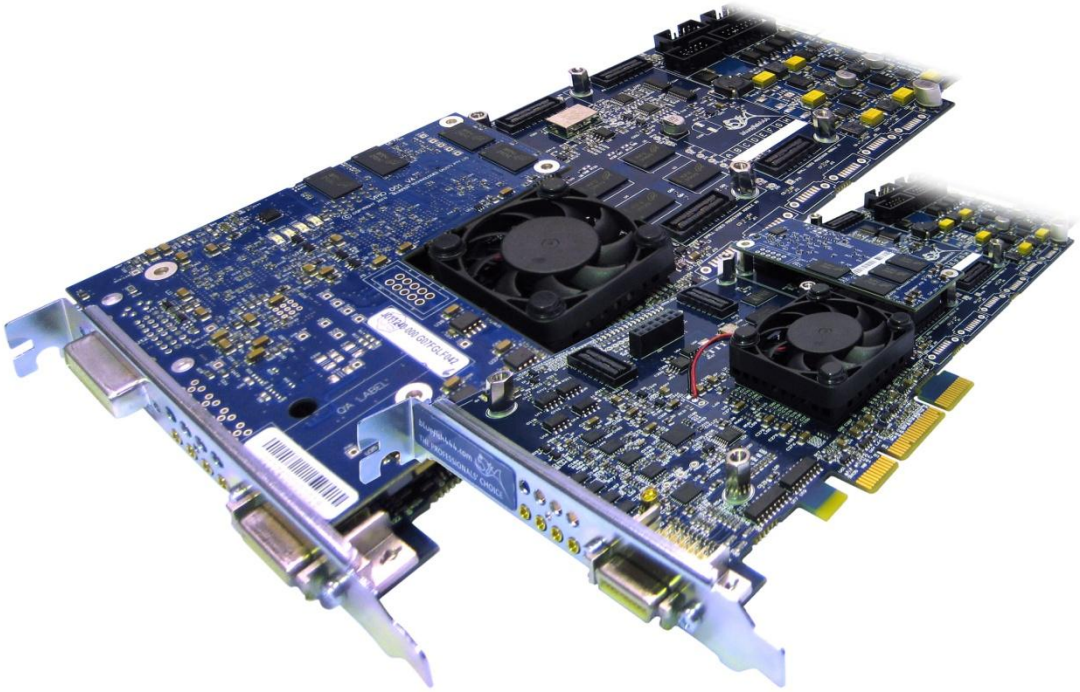
bluefish444



Bluefish444 Windows User Manual for

Create | HD
Create | 3D
Create | 3D Ultra

November 20, 2014

Limited Warranty

Bluefish444 warrants that this product will be free from defects in materials and workmanship for a period of three (3) years for category A products and two (2) years for category B products from the date of purchase. This warranty is provided only to customers who register the Bluefish444 serial number at the place nominated on the Bluefish444 homepage. If a product proves to be defective during the warranty period, Bluefish444, at its option, will either repair the defective product without charge for parts and labor, or will provide a replacement in exchange for the defective product.

In order to obtain service under this warranty, the customer must notify Bluefish444 of the defect before the expiration of the warranty period. The customer shall be responsible for packing and shipping the defective product to a designated service centre nominated by Bluefish444 with shipping charges prepaid. The customer will be responsible for shipping charges and duties payable on return of the repaired or replaced product to the customer's address. The customer must provide Bluefish444 with details of its nominated international courier company.

This warranty shall not apply to any defect, failure or damage caused by improper use or improper or inadequate maintenance and care. Bluefish444 shall not be obligated to furnish service under this warranty a) to repair damage resulting from attempts by personnel other than Bluefish444 authorized resellers to install, repair or service the product, b) to repair damage resulting from improper use or connection to incompatible equipment, c) to repair any damage resulting or malfunction caused by the use of non Bluefish444 parts or supplies, d) to service a product that has been modified or integrated with other products when the effect of such a modification or integration increases the time or difficulty of servicing the product, or e) to repair or service a product that has been integrated and shipped as part of a workstation which may increase the risk of damage caused to the Bluefish444 card within the workstation during transit.

This warranty specifically shall not apply to Bluefish444 products purchased second hand
This warranty is given by Bluefish444 in lieu of any other warranties, expressed or implied. Bluefish444's responsibility to repair or replace defective products is the whole and exclusive remedy provided to the customer for any indirect, special, incidental or consequential damages.

Category A:

- Epoch range
- Create range
- SD|Greed& SD|Greed Express
- SD|Dual Link Pro
- SD|Lite Pro&SD|Lite Pro Express
- Iridium AV Pro &Iridium AV Pro Express
- SD|Single Link Pro & SD|Single Link Pro Express
- SD|Ingest Pro&SD|Ingest Pro Express.

Category B:

- SD|Fidelity, SD|Prime and SD|Focus

Introduction

Every so often, the application of advanced technology, modern industrial design and manufacturing processes yields a break-through that delivers real advantages over its predecessors. Introducing Bluefish444's Create range of uncompressed HD and 2K capture cards.

Bluefish444 I/O solutions deliver the highest standard in capture, playback and broadcast every time. The perfectionist's choice in RGB and DI, Bluefish444 delivers superior results for significantly less on all digital post and broadcast demands.

Renowned for their robust stability and seamless workflow, Bluefish444 are the card of choice under the bonnet of many of the industry's leading OEM DI solutions. Support for the widest range of industry standard formats of any I/O solution from 8-bit YUV to 16-bit RGB.

Absolutely No Compromise

Bluefsh444's Create cards enjoy the pedigree of a proven track record delivering absolutely 'No Compromise' professional results. Engineered using the highest quality components, Bluefsh444 delivers its superior quality through the power of hardware based parallel processing. Create boasts perfect signal processing delivering pristine image quality in 2K, HD & SD resolutions. Extreme reliability in mission critical environments makes Create the Professionals' Choice.

Extreme Reliability

1000's of customers attest to using our products in 'mission critical' environments such as digital intermediary post and live broadcast where they're running 24/7.

Create|3D Ultra Features

- 12/10/8 bit 2K/HD/SD 3G-SDI I/O
- Dual-link RGB I/O
- 3D Stereoscopic I/O
- Video and Key Output
- HANC Ancillary data & VANC Closed capturing
- Genlock Bi, Tri and Cross Lock = Bi for HD, Tri for SD
- 3 x 1D LUTs on all SDI Outputs
- Built-in safe area, safe title and Letterbox generator
- RGB <=> YUV 12 bit Hardware Color conversion
- 3:2 Pulldown
- ISIM (Input Stream Integrity Management)
- 12 bit video processing throughout signal path for highest quality video
- RS422 Port
- 4-lane PCI-Express (8 and 16 lane compatible)
- 6 channels of AES/EBU I/O (Balanced, XLR)
- 8 Channels of AES ID3 I/O (Unbalanced, BNC)
- 16 Channels of embedded audio per SDI I/O
- 2 analog OUT channels -10dBu (Unbalanced, RCA) OUT
- Audio sample rate converters
- 16-bit and 24-bit capture
- Symmetry software included
- 3 year warranty

Hardware Scaling Module

- Up, down & cross conversion between 2K/HD/SDresolutions
- 12 bit scale processing
- Sinc(x) video interpolation algorithm using 25 X 25 TAPS
- 1/128th sub pixel accuracy
- Frame store for frame rate conversion
- Hardware de-interlacing
- 3:2 Pulldown

DVI/HDMI Preview Module

- Inbuilt Hardware Scaling Module for Up, Down, Cross Conversion of SD/HD/2K resolutions
- 2K/HD/SD resolutions previewed as DVI up to 1920 x 1200p 60Hz 4:4:4
- 2K/HD/SD resolutions previewed as HDMI up to 1920 x 1200p 60Hz 4:2:2 / 4:4:4 & 8 channels of 24bit embedded audio
- 3 x 1D LUTs for colour calibrating preview and log/linear conversion

Supported APIs:

- DirectShow Filters API
- Mac OS X QuickTime API

Compatible with popular retail applications:

- Adobe Creative Suite™
- Adobe Creative Cloud™
- Autodesk 3D Studio Max™
- Apple Final Cut Studio ™ (Including Cineform 3D plugins)
- AVID Media Composer 6.x, Symphony 6.x, News cutter 10.x
- Bluefish444 Symmetry™
- Eyeon Digital Fusion™

Create|HD

DCC HD/SD 4:2:2 workflows

Create|HD is targeted at the uncompressed HD/SD digital content creation workflow. It is ideal for creative artists looking to connect digital VTR's, cameras and monitors working in either HD or SD SDI.

Create|HD allows for hardware based real-time up, down or cross-conversion during capture or playback. The same hardware based scaler intuitively accelerates real time effects within supported NLE and compositing software. Additionally, dual SDI outputs allow for original and converted signals to be output simultaneously.

Create|3D

File based digital intermediary 4:4:4 & 4:2:2 3D workflows

Create|3D is targeted at the file based workflow of independent film making. Ingested files are edited and previewed from within you NLE as part of an offline/online workflow.
The offline project can then be used to conform the color corrected material and then mastered to SD, HD or 2K resolutions in single link, dual link or 3D stereoscopic output modes.

Create|3D has 3 X 1D LUT's on all outputs allowing for calibration of the display device and log/linear conversion. Create|3D's DVI/HDMI preview output contains a high quality hardware based scaler. This converts the selected input or output to the LCD/Plasma's native resolution and frame rate, bypassing the lower quality internal scaler of the LCD/Plasma. This provides for low cost and flexible monitoring within the workflow as a wide range of TFT, Plasma and projectors can be used.

Create|3D incorporates the ***Create|HD*** output feature set and builds upon it by having dual link and 3D stereoscopic output and a high quality DVI/HDMI preview output.

Create|3D Ultra

For all digital Intermediary dual link 4:4:4 & 3D I/O workflows

Bluefsh444 has built its reputation on RGB workflows and ***Create|3D Ultra*** brings together our 10 years of expertise in a cost-effective product integrated tightly with Symmetry for windows DI & 3D acquisition, preview and playback software.

Create|3D Ultra incorporates the ***Create|HD*** and ***Create|3D*** feature sets and builds upon them by having a dual link and 3D stereoscopic input.

Feature Comparison

	Create|HD	Create|3D	Create|3D Ultra
Video Modes			
720x486i @ 59.94 Hz NTSC	Yes	Yes	Yes
720x576i @ 50.00 Hz PAL	Yes	Yes	Yes
1280 x 720p @ 23.976Hz, 24Hz, 50Hz, 59.94Hz, 60Hz	Yes	Yes	Yes
1920x1080i @ 50Hz, 59.94Hz, 60Hz	Yes	Yes	Yes
1920x1080PsF @ 23.976Hz, 24Hz	Yes	Yes	Yes
1920x1080p @ 23.976Hz, 24Hz, 25Hz, 29.97Hz,30Hz	Yes	Yes	Yes
2048X1080p @ 23.976Hz, 24Hz	Yes	Yes	Yes
2048X1080i @ 47.96Hz, 48Hz	Yes	Yes	Yes
2048x1556PsF @ 14.98Hz, 15Hz	No	Yes	Yes
Digital Video Input Signal Formats			
3G-SDI capable	Yes	No	Yes
12 bit I/O and internal processing	Yes	No	Yes
1 x 2K/HD/SD 4:2:2 SDI	Yes	No	Yes
2 x 2K/HD/SD 4:2:2 SDI	No	No	Yes
2 x 2K/HD/SD 4:4:4, 4:4:4:4 (RGBA/YUVA)	No	No	Yes
HD/SD 4:2:2:4 Video and Key (YUVA)	No	No	Yes
Digital Video Output Signal Formats			
3G-SDI capable	Yes	Yes	Yes
12 bit I/O and internal processing	Yes	Yes	Yes
2 x 2K/HD/SD 4:2:2 SDI	Yes	Yes	Yes
2 x 2K/HD/SD 4:4:4, 4:4:4:4 (RGBA/YUVA)	No	Yes	Yes
HD/SD 4:2:2:4 Video and Key (YUVA)	Yes	Yes	Yes
Hardware Scaling Module	Yes	No	No
DVI/HDMI Preview (including hardware scaling)	No	Yes	Yes

Hardware Details

Recommended System Hardware

The requirements below are given as a guide, performance vary for each system configuration. It is recommended to use certified and tested hardware configuration which available at: http://www.bluefish444.com/support/compatibility/hardware/

Card	Create range
Slot Type	4 lane PCI-e (8 and 16 lane are compatible as well)
Chipset	7505/7525/5000X/5400/5520 series, Core i7, AMD 200+
System	HP XW9300, HP XW 8200, HP XW 8400 (Dual Core), HP 8600, HP Z200, Z400, Z800, Z820 Dell Precision T3500, T5500, T3600, T5600 Apple MacPro 3,1 Apple Mac Book Pro Apple Mac Mini Additional self certified system integrators from: Globalstor, 1 Beyond, Boxx
Memory	2GB minimum (Application dependant)
Direct X	Direct X 9C
QuickTime	7.4.5 or above
OS	Windows XP SP2 32-bit, server 2003, Vista 64-bit & Windows 7 64-bit
CPU	Intel Dual/Quad Core Xeon Intel Duo Core 2 AMD Opteron 242+

Storage Requirements

The Create product range is primarily an uncompressed capture and playback solution supporting QuickTime, AVI and sequential file formats for digitizing and playback, providing an unprecedented level of quality on the Windows, Linux and Apple Mac OS systems.

We do not recommend a storage solution that is using the motherboard onboard SATA/SAS controller (such as LSI Logic RAID controller), unless the device is a Bluefish444 certified solution.

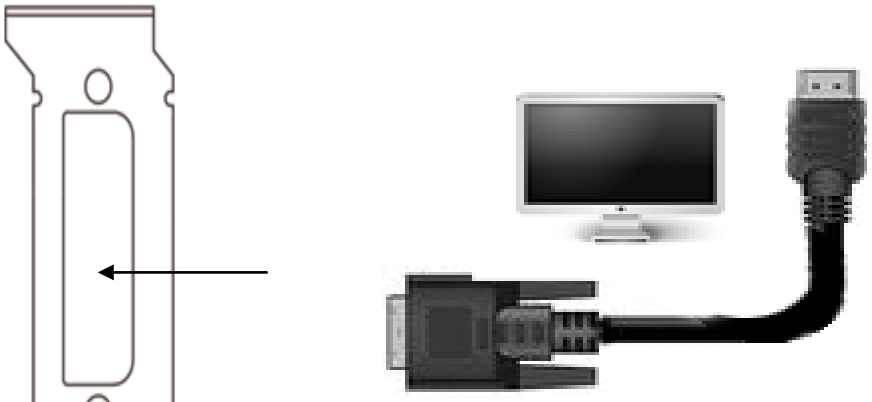
Storage Bandwidth and Capacity Guide

W x H x Pixel Byte Size x Frame rate/1024² = MB/sec	RGB(10) (40/10) MB/sec (frame size)	RGBA(8) (40/10) MB/sec (frame size)	RGB (8) (40/13) MB/sec (frame size)	V210 (40/15) MB/sec (frame size)	2VUY (8) YUVS (8) MB/sec (frame size)
1280 X 720P @ 59.94(29.97fps)	210.72 (3.51)	210.72 (3.51)	162.09 (2.7)	149.16 (2.34)	52.68
1920 X 1080 @ 50 (25fps)	197.75 (7.9)	197.75 (7.9)	155.52 (6.08)	132.58 (5.27)	101.25
1920 X 1080 @ 59.94(29.97fps)	237.30 (7.9)	237.30 (7.9)	186.44 (6.08)	138.24 (5.27)	118.54
1920 X 1080 @ 60 (30fps)	248.83 (7.9)	248.83 (7.9)	186.63 (6.08)	165.73 (5.27)	118.66
1920 X 1080 @ 25p	207.36 (7.9)	207.36 (7.9)	155.52 (6.08)	165.89 (5.27)	98.88
1920 X 1080 @ 29.97p	248.58 (7.9)	248.58 (7.9)	186.44 (6.08)	138.24 (5.27)	118.54
1920 X 1080 @ 30p	248.83 (7.9)	248.83 (7.9)	186.63 (6.08)	165.73 (5.27)	118.65
2048 X 1080P @ 24p	202.5 (8.43)	202.5 (8.43)	155.7 (6.49)	165.89 (5.27)	101.25
2048 X 1556 @ 24p	291.7 (12.15)	291.7 (12.15)	194.5 (9.35)	135.0 (5.62)	145.88
HSDL @15p	218.8 (12.15)	218.8 (12.15)	145.8 (9.35)	194.4 (8.10)	91.18

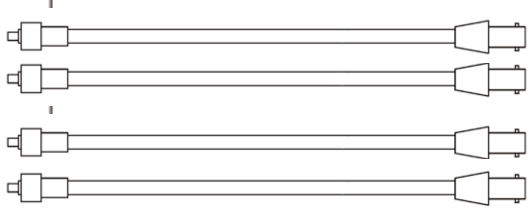
Note: Performance of systems may vary and is dependent of computer system components, storage configurations and work environments, Results and requirements found in this guide will be subject to change without notice.

Cable Connections

Optional HDMI/DVI Preview



MMCX to BNC Cable



SDI Cameras

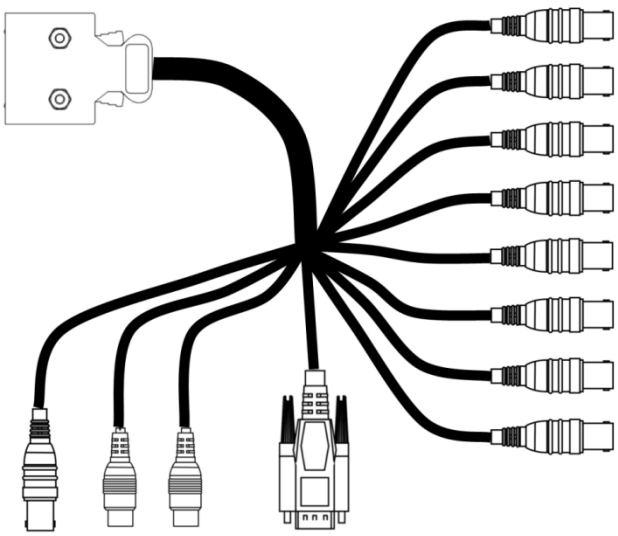
SDI Broadcast Monitor

Dual & Single Link 4:4:4 HD SD I/O

Beta cam SP

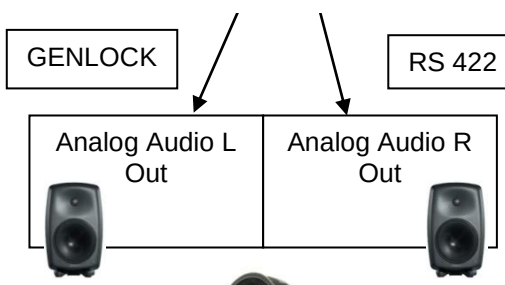
Analog /SDI I/O

Break-out Cable


DIG AUDIO IN 1/2
DIG AUDIO IN 3/4
DIG AUDIO IN 5/6
DIG AUDIO IN 7/8
DIG AUDIO OUT 1/2
DIG AUDIO OUT 3/4
DIG AUDIO OUT 5/6
DIG AUDIO OUT 7/8

Digital 5.1 Surround

Digital 7.1 Surround



Installation

1. Prepare your system.
2. Install 3rd party applications.
3. Install QuickTime version 7.4.5 or above
4. Bluefish444 card installation - hardware
5. Bluefish444 software installation
6. 3rd party software configuration

1. Prepare your system

Ensure you have installed the latest BIOS, operating system, OS updates and drivers for your system.
Please refer to the certified hardware guide section or the readme document for more information.
http://www.bluefish444.com/support/compatibility/hardware/

2. Install 3rd party applications

Supported 3rd party applications must be pre-install before running Bluefish444 installer.
Supported applications installed after Bluefish444 software installation, will require re-installing Bluefish444 installer again.

- Adobe Creative Suite™
- Adobe Creative Cloud™
- Autodesk 3D Studio Max™
- Apple Final Cut Studio ™
- AVID Media Composer 6.x, Symphony 6.x, News cutter 10.x
- Bluefish444 Symmetry™
- Eyeon Digital Fusion™

3. Install the latest QuickTime player

Download and install the latest QuickTime installer available at the following site.
http://www.apple.com/quicktime/download/

4. Bluefish444 card installation – hardware

Place your system in an easily accessible position with sufficient lighting. It is not recommend inserting the card in an awkward position that will increase the chances of a poorly contacted or incorrectly installed card.
Ensure your hands are clean and free of dirt and fluid.
Make sure you are earthed and discharge any static build up by touching the metal frame of the PC case.
Do not touch the components on the PCB and do not touch the PCI slot mating edge.

- Remove your systems protective case.
- Remove the power cable from your system (!!!)
- Identify a free PCI-E slot (check your hardware configuration or contact your hardware supplier)
- Hold the card by the top of the PCI shield and at the top of the PCB at the opposite end of the PCI shield (this will reduce any chance of damage to the bluefish444 card circuitry).
- Insert the card into the correctly chosen slot by firmly pressing down on the metal PCI shield and the edge of the PCB.
- Secure the card with a screw or PCI clip (depending on the chassis).
- Replace the system chassis cover and connect the power to your system.

5. Bluefish444 software installation

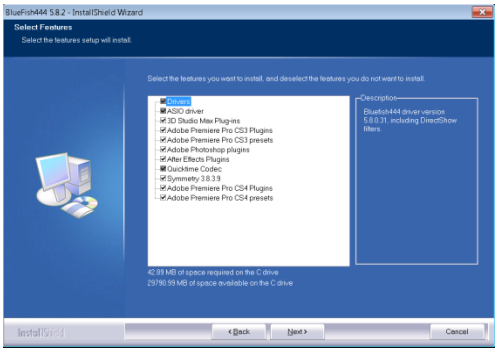
Key points to remember when to run the Bluefish444 installer:

- You must have Administrator privileges.
- Always uninstall any previous installer before running the installation program.
- Always shut down your system, after installing the drivers, do not do a soft restart.
- Always run the installer if you change cards, even if it is the same model, as there might be different firmware changes.
- Always read the latest release notes
- Always install 3rd party software before installing Bluefish444 software

New Installations

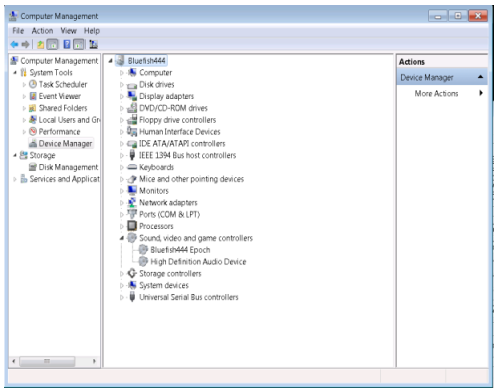
Windows operating systems come in many forms (XP, Vista & 7). This installation procedure might include dialog-boxes that does not show on your OS or you might encounter dialog-boxes not mention in this document

The following steps are for new installation.


BlueFish444 5.8.2 - InstallShield Wizard
Select Features
Select the features setup will install.
Select the features you want to install, and deselect the features you do not want to install.
Description
InstallShield
< Back
Next >
Cancel

1. With the Bluefish44 card physically installed, turn on your system.
2. When Windows loads, you may be presented with “New Hardware Found“ dialog box. Cancel and close this dialog box.
3. Run the latest Bluefish444 installer.
4. Follow the installer on-screen steps (please ensure you read the license agreement before agreeing to it. If you do not agree to the license agreement installation will not continue).
5. In Windows XP, a Logo Certification dialog-box will come up, select Continue Anyway.
6. Select or de-select installing plug-ins to installed applications
7. Confirm applying of firmware upgrade
8. When installation finished, shut-down your system. Then boot up again.

To verify installation, start Bluefish444 Feature App and check the Card Information section is correct.
Also, Bluefish444 card should come up in Device Manager under Sound, Video & game control.



Uninstall Bluefish4444 Software.

1 Make sure you have closed all applications.
2 In the Windows Control Panel, go to “Add or Remove Programs” (XP) or “Uninstall or change program” (Win7)
3 Select Bluefish444 installer, choose uninstall

6. Configure 3rd party applications

Bluefish444 provide a quick start guide for many of the supported 3rd party applications. Please refer to the 3rd party instructions to configure your software for Video I/O.

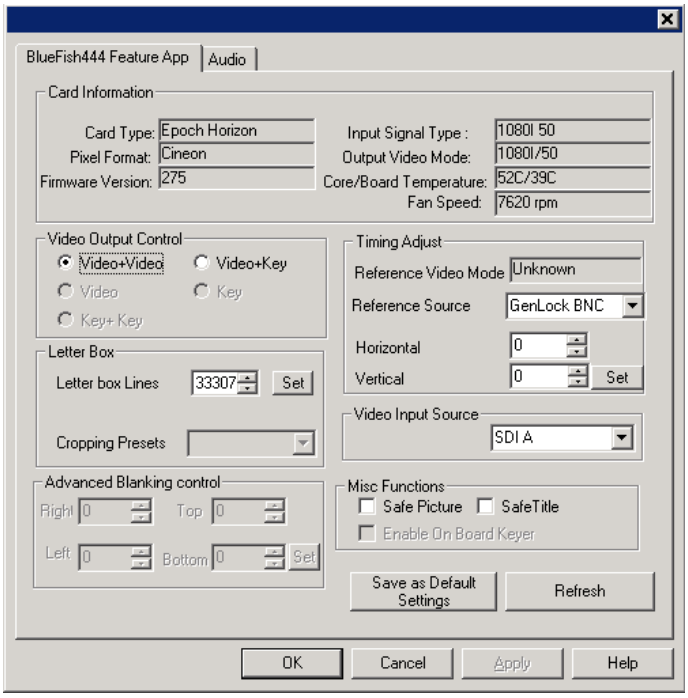
Feature Application

Bluefish444 Feature Application

Bluefish444 Feature Application (or “Feature App“) is Bluefish444 control interface that runs independently to any applications using the card.

It provides hardware monitoring and diagnostic tool such as: temperature, video I/O options and audio features that may not be controlled by other supported 3rd party applications.

The Feature App will have different feature and tabs made available depending on the installed Bluefish444 hardware,



Main Tab

Card Information Section

Provides general information about the card installed such as:

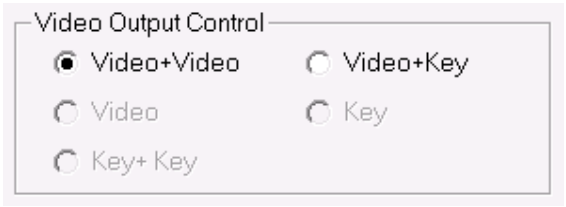
- card name
- pixel format
- firmware version
- Input & Output Video Mode
- temperature
- fan speed

Pixel Format referred to the frame buffer mode or memory format the hardware is currently outputting, which is depending on the application in use. You can update the information by clicking refresh.
Some of the pixel formats supported are:

Pixel Format	Color Space	Link	Bit Depth
ARGB	BGR+A	4:4:4:4	8 bit
ARGB_PC	RGB+A	4:4:4:4	8 bit
CINEON/DPX	RGB	4:4:4	10 bit
V210	YUV	4:2:2	10 bit
2VUY	YUV	4:2:2	8 bit
YUVA	YUV	4:2:2	8 bit

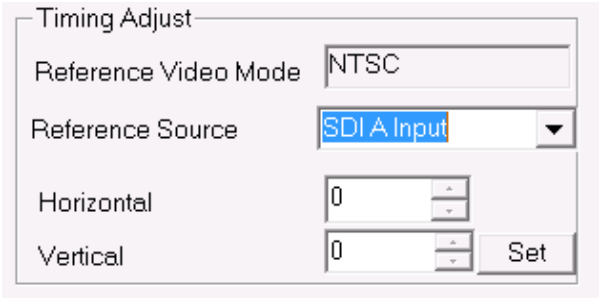
Input Signal Type indicates the current signal the card is *receiving* on the SDI Input source from the deck or other signal source.
Output Video Mode indicates the current video mode the card is *outputting*.
Output Video Modeis controlled by the application (e.g. Adobe Premiere Pro, Symmetry, etc)

Video Output Control



This section gives you direct control of the output signal of your Bluefish444 card. Altering these settings will allow you to switch between outputting two video streams on both Outputs (SDI A & SDI B) or outputting video on SDI A and outputting key/alpha on SDI B

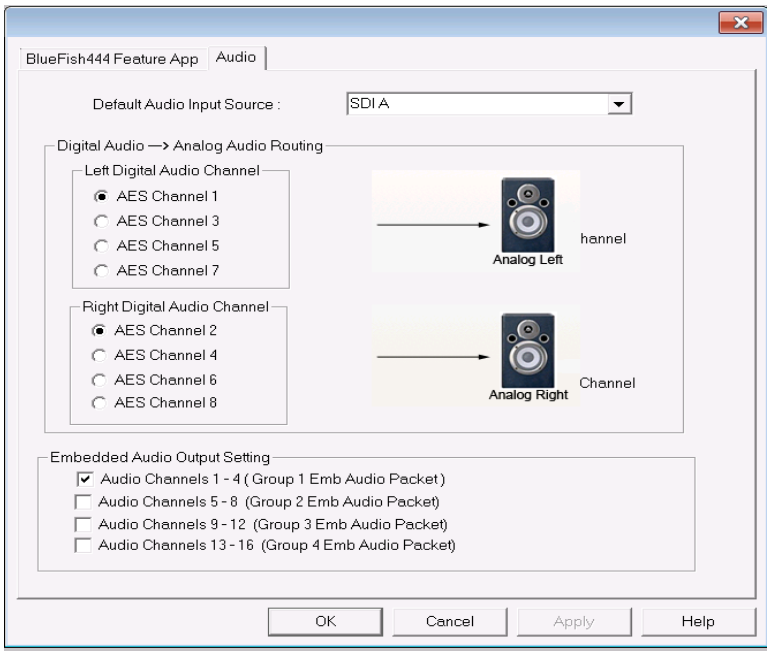
Timing Adjust



Reference Video Mode displays the input type that Bluefish444 card is detecting on the reference source.
Reference Source allows you to select the reference source as either: Genlock BNC, link A, SDI link B or Software.
Horizontal adjusts the relative horizontal timing between the Genlock signal and the cards output signals.
Vertical adjusts the relative vertical timing between the Genlock signal and the cards output signals.

Set button commits any changes.
Letter Box - Adjust the image matte (black bars) above and below the image.
Video Input Source - For selecting the video input port (SDI A or B)
Advanced Blanking control - More accurate and fully customize letter box settings. (When available)
Misc Functions - ***Safe Picture and Safe Title*** are for displaying the 'safe area' of the output signal.

Audio Tab



Default Audio Input Source allows you to select the audio input. Available options are:
AES (digital); Analog; SDI A or SDI B.
Digital Audio → Analog Audio Routing
Provide the option to monitor specific digital AES audio channel on analog speakers.

Embedded Audio Output Setting
Embedded audio channels are grouped together to be output on SDI A/B.
Select which embedded audio group to be output.

Bluefish444 Support

Bluefish444 support questionnaire

Before submitting a support call or email, please fill in the relevant questions from this questionnaire. This questionnaire will give us a better understanding of the problem/s and the different factors involves. Please be precise and clear, separate fact from speculation and do not include irrelevant detail. Answer the questions below before submitting your issue to analyze by our technical support team. Please attach to email any relevant screenshots and System Information (Run -> msinfo32.exe) for a detailed list of system information.

Date:
Name:
Company Name:
Phone number:
Email:
Website:

- Which Bluefish444 card is installed?
- What is the card serial number?
- Where and when was it purchased?
- What host system/workstation do you use?
- What Operating System(s) do you use?
- Which version of Bluefish444 Installer was used?
- What Bluefish driver version do you use?
- Which slot does the card install to?

Hardware used

- How many Bluefish444 cards are installed?
- What type of processor(s)?
- What type of RAM, how much?
- Brand/model of graphics card?
- Brand/Model of motherboard?
- Which RAID card is used? What configuration?
- What are the test results of SCSIBenchMark.exe? (C:/Program Files/Bluefish444/Symmetry/)
- Which deck is being used?

Software

- What version of Symmetry is in use?
- Which 3rd party software are installed and what version?

Video Information

- What video mode(s) do you use (capture & playback)?
- What File Format do you use?
- Which SDI input and Out connectors are used for video In & Output?
- Do you capture audio? Embedded or AES? How many channels?

General Questions

- Summary (how would you describe the problem):
- Description (details of your problem report, what application triggers the problem?):
- Steps to reproduce (possible steps or sequence of operation that can be used to recreate the problem in house, explain it so others can reproduce the problem and include any special setup steps):
- Actual Results (what the application did after performing the above steps):
- Expected Results (what the application should have done):
- Any other useful information:

Support Resources

Hardware compatibility Guide:
This site has detailed information on tested and certified hardware categorized by motherboards, systems and integrators.
http://www.bluefish444.com/support/compatibility/hardware/

Software compatibility guide:
Current list of released retail software that is compatible with the Bluefish444 product range. Refer to this site often as new supported products a frequently released:
http://www.bluefish444.com/support/compatibility/software/

For phone support you must register your product online at:
http://www.bluefish444.com/products/warranty/register.asp

Support Contacts

Australia - BlueFish444 (Head Office)
17b Market Street,
South Melbourne
Victoria, 3205
Australia
Telephone: +61 (3) 9682 9477
Facsimile: +61 (3) 9682 9466
Email:support@bluefish444.com
Web: www.bluefish444.com

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Joel Street Farm, Joel Street,
Pinner, Middlesex,
HA5 2PD.
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Email: jfall@bluefish444Europe
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